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Posted by Andrea Tantillo · 3/19/2019 · Sponsor now



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Text-to-9-1-1 is a service that allows cell phone users to send a text message directly to 9-1-1 for assistance when they can't make a voice call.



Text If you Can, Call If You Can't

youtube.com



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Do you have an innovative planning, engagement or infrastructure project in the region? Tell us about it.

The [#WISEAwards](#) recognize the important work local governments, businesses & industry, non-profit organizations, universities and educational institutions, and utility districts are doing to contribute positively toward water quality.

For more information, visit [www.h-gac.com/go/wise](http://www.h-gac.com/go/wise).



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Congratulations to the East Downtown Management District for receiving the Civic Vision Award from the local chapter of the American Institute of Architects. H-GAC partnered with the management district in 2011 to develop a Livable Centers study with recommendations including enhanced sidewalks, setback improvements, and active ground floor uses.



EaDo District Honored For Its 'Civic Vision'

eadohouston.com



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# Gulf Coast Residents Can Now Text to 9-1-1

Published on January 5, 2019 [Edit article](#) | [View stats](#)

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## Text-to-9-1-1 Services Now Available in Brazoria, Chambers, Colorado, Liberty, Matagorda, Walker, Waller, and Wharton Counties

The Gulf Coast Regional 9-1-1 Emergency Communications District (GCRECD) announces the availability of Text-to-9-1-1 service in Brazoria, Chambers, Colorado, Liberty, Matagorda, Walker, Waller, and Wharton counties. Text-to-9-1-1 is a service that allows cell phone users to send a text message directly to 9-1-1 for assistance when they can't make a voice call.

“If you find yourself in an emergency where you are unable to speak or hear, simply enter 911 in the recipient field of your text messaging application, clearly tell us your location and your emergency, and push send,” said Kimberly Ward, Program Manager for the GCRECD. “Once your text is sent, the 9-1-1 system will acknowledge that your message was received, and a 9-1-1 call taker will assist you.”

Text-to-9-1-1 services should only be used in an emergency when the person needing assistance is unable to speak or hear. Examples include if the person is deaf, hard-of-hearing, or speech impaired or when the emergency has affected the person's ability to speak or hear.

Text-to-9-1-1 provides an alternative when speaking out loud would put the person in

danger such as

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Messaging ✍ ⚙



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- active shooter;
- home intruder; or
- domestic abuse.

*The traditional method of calling 9-1-1 remains the fastest, most effective way to reach help.*

Text messages should include simple language and should not include abbreviations, pictures, or emojis. Users should not text and drive but should pull over to a safe location before texting 9-1-1.

Text-to-9-1-1 is available through the four major wireless carriers: AT&T, Sprint, T-Mobile, and Verizon Wireless. If you are in an area where Text-to-9-1-1 service is not available, you will receive a 'bounce-back' message telling you to make a voice call.

You must have a text or data plan on your phone to use the Text-to-9-1-1 service.

For more information about Text-to-9-1-1 in Brazoria, Chambers, Colorado, Liberty, Matagorda, Walker, Waller, and Wharton counties, visit [www.gulfcoast911.org](http://www.gulfcoast911.org).

Call if you can, text if you can't.

### Gulf Coast Regional 9-1-1 Emergency Communications District

*The Gulf Coast Regional 9-1-1 Emergency Communications District ([www.gulfcoast911.org](http://www.gulfcoast911.org)) promotes enhanced public safety and increased fiscal and service efficiencies in the administration of emergency communications for the municipalities and counties of Brazoria, Chambers, Colorado, Liberty, Matagorda, Walker, Waller, and Wharton. The district is governed by Board of Managers representing the eight participating counties in the program region.*

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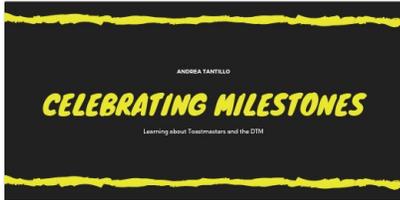
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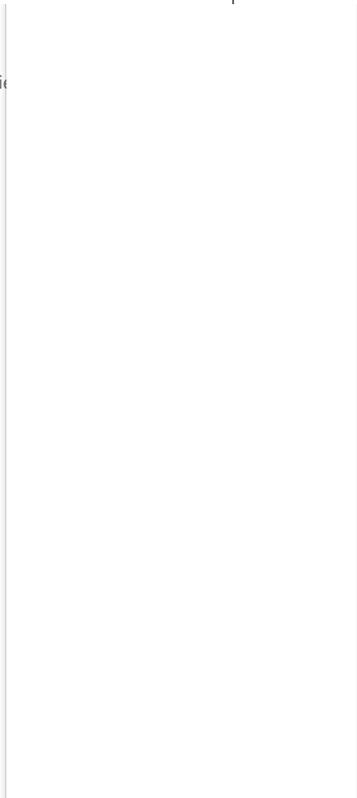
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